

## Using L&I's Claim & Account Center – Tips for Therapy Clinics

The Claim & Account Center (CAC) provides claim-specific information over a secure network. Using CAC will put information at your fingertips that will help you perform thorough and meaningful evaluations.

### What you can do in CAC:

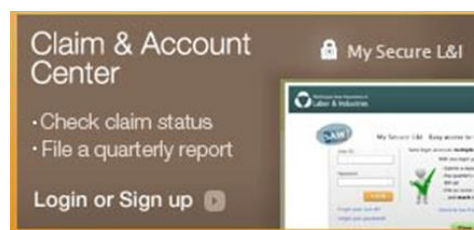
- Get direct access to claim information
- Obtain billing and bill status
- Review medical records

### What records are available in CAC?

- Current claim status
- Claim file notes
- Addresses and contacts
- Report of Accident
- Diagnosis and coverage decisions
- What's covered under a claim
- Return to Work and Vocational information
- Bills and payment
- Imaged documents, such as:
  - Activity Prescription Form
  - Medical reports
  - Independent medical exams
  - Vocational reports
  - Job Description/Job Analysis

### How to access CAC via My Secure L&I

- Go to [www.Lni.wa.gov](http://www.Lni.wa.gov) and select Claim & Account Center
- If you are a new user, you must sign up and create a profile
- Choose the role of *Attending Provider/Vocational and Other Providers*



**Questions or problems?** Call 360-902-5999 or [email Web Customer Support](#).